

WAP Success Story Modified Example (not a real case)

“It feels like they put a coat on the inside of the house, and it’s just made it more solid feeling here. It’s much warmer and there’s no draft. My heater does not need to turn on half as much and I can keep warm.”

Margaret was concerned her mobile home furnace was not working correctly and while speaking to a caseworker at the Jefferson County Assistance Office, she received a referral to Community Action, Inc’s Clean & Tune furnace program. Clean & Tune staff visited Margaret’s home and serviced her furnace, as well as checked and replaced smoke detectors with no cost to Margaret.

Margaret also applied for the Weatherization Program to improve her home's energy efficiency. The program could provide insulation, sealing of drafts, and optimizing heating and cooling systems, thus reducing her utility expenses and improving the comfort and safety of her home.

Margaret's mobile home was transformed from a drafty dwelling to a snug home. Thanks to Clean & Tune, Summer Cooling, LIHEAP Crisis, and Weatherization programs offered by Community Action, Inc., Margaret can enjoy warmth in the winter, coolness in the summer, and peace of mind year-round. Her story is a testament to the power of seeking referrals, cooperation amongst agencies, and contractors and staff providing quality work to help their neighbors and community.